Natural Communication

Stein Ramsli

Managing Director/Head of Office

Russia, CIS and Baltic States

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See: productivity

See: passion

Market Analysis Q307: SUMMARY (1/3)

MARKET SIZES:

- Total endpoints market size: \$298M (Group: \$271M; Executive Desktop: \$27M)
 - Up 44% Year over Year (YoY)
- Total endpoints units: 54,700 (Group: 46,700; Executive Desktop: 8,000)
 - Up 34% YoY
- Total infrastructure market size: \$76.8M
 - Up 16% YoY

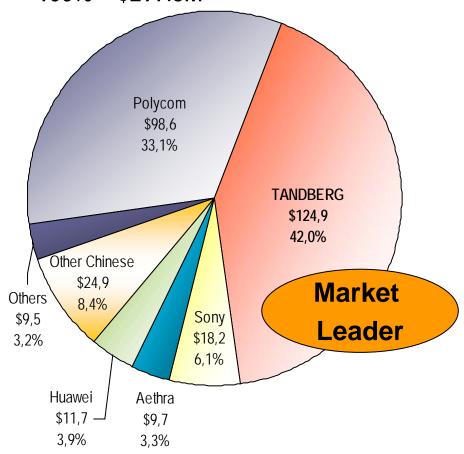
GLOBAL ENDPOINTS MARKET SHARES (based on revenue):

- TAA: 42% (Global Market Leader) (up from 40% in Q2)
- PLCM: 33% (down from 38% in Q2)
- Sony: 6%
- Aethra: 3.3%
- Huawei: 4%
- Other Chinese: 8%
- Other Non-Chinese (LifeSize + VCON, etc.): 3.2%

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Q307 GLOBAL ENDPOINTS MARKET: <u>TANDBERG HAS #1 MARKET</u> <u>SHARE BASED ON REVENUES WITH 42%</u>, 28% BASED ON UNITS

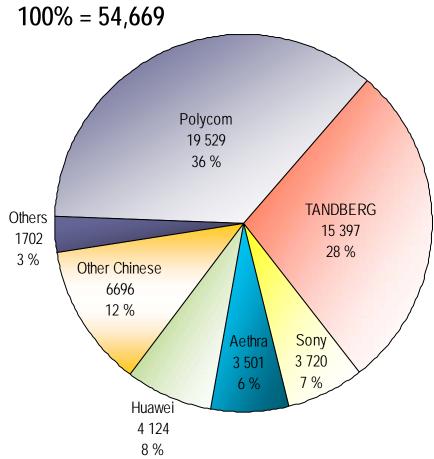




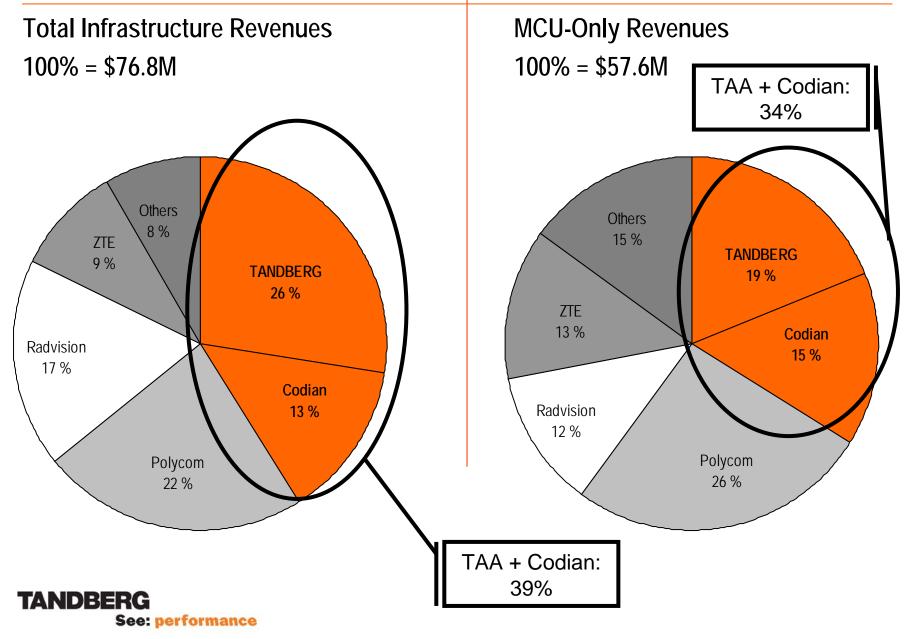
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See: performance

Global Endpoints Units



Q307 GLOBAL INFRASTRUCTURE MARKET: <u>TANDBERG HAD #1 MARKET</u> <u>SHARE IN ALL INFRASTRUCTURE WITH 26% (39% including Codian)</u>



Why Are We Here Today?

Video – A strategic tool for collaboration

- Driving productivity through better communication
- Demonstrated return
 - Most clients achieve ROI in under one year



- High-quality, reliable tools
 - High Definition
- Bandwidth more available
 - The ongoing cost of communication is decreasing
 - Everyone in an organization can engage



See: productivity



See: passion

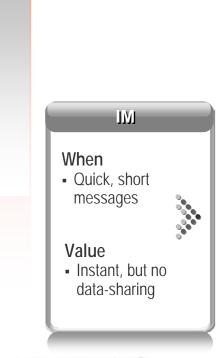


See: performance

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Collaboration Is Key to Performance

But Being There in Person isn't Always Possible



Email When Time insensitive

Time insensitive messages

Value

 Ubiquitous, but slow and easily misunderstood

Voice

When

Standard communications

Value

Familiar, but no data-sharing

Video

When

- Progress meetings
- Expertise
- Multi-party
- Rich media sharing

Value

- Trust
- Stronger relationships



Productivity

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See: performance

Keeping Up with the Pace of Business

Revenue Growth

Increasing sales while reducing costs

Creating more products, faster Competing with new entrants to

the market

Customers

Deepening relationships
Reaching new markets
Accessing experts
and resources

Corporate Communication faced with pressures

Delivering CEO messages or HR announcements

Training the workforce

Planning for business continuity
Integrating mergers and acquisitions

Your organization is faced with pressures every day

Distributed Organization

Coordinating supply chain
Enabling home workers
Decreasing travel costs (people,
capital, environment)

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Drivers that Improve Performance

Accelerating Decision Making

Share ideas and materials
Improve multi-channel delivery
Shorten time to market
Ensure business continuity

Scaling Knowledge

Compress global markets

Deploy troubleshooting,
training, subject matter experts

Develop value-added services

Unifying the Organization

Cement corporate culture, and goals
Share information in real time
One message, no misinterpretation

Video makes you more productive

Improving Work/ Life Balance

Increase job satisfaction with less time on the road

Compete for scarce human resources Impact corporate social responsibility

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Integrated into Your Existing Environment



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Performance in Manufacturing



Volkswagen – Global automobile manufacturer

Cut vehicle repair time by over 50% and reduced costs by 30%, by deploying experts via video.



BJB – Market-leading lighting manufacturer

With international project teams, customers, and suppliers weighing in on design via video, cut time to market by four (4) months.



DSM NeoResins – European supplier of synthetic resins

With cross-functional, international teams, travel had a negative impact on staff. It has saved 30% on its annual travel budget, more than covering a video purchase, and improved the work/life balance.

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See: performance

Performance in Finance



New England Credit Union – Largest inland community credit union in Australia

Helps top management stay in touch with staff as the organization grows, allowing them to maintain the corporate culture.



Caylon – Financial institution with 15,000 employees

Now reaches a wider customer base with financial specialists, allowing it to compete with larger banks. "Instead of 3 days to service our branches, it takes 3 seconds."



Vineyard Bank – Entrepreneurial community bank

Videoconferencing eased the transition of a vast banking merger and promotes the company's mission and values to staff across six continents.

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Performance in Education



NYU Medical Center – Top medical school

Video allows 2 to 3 times the number of medical residents to participate in ongoing medical training, while staying close to their patients.



University of Plymouth – *Academic hub with 30,000 students*Academic lectures, research collaboration, job interviews, PhD viva exams, and administrative planning are moving to video, saving the university £200,000 (\$365,000) per year.



Broward County Schools -6^{th} largest U.S. school district With the help of E-rate funding, the school system was able to expand its offering of services, improve the quality of services delivered, and increase productivity of staff.

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See: performance

Performance in Healthcare



Astra Zeneca – Global pharmaceutical manufacturer

It's very important to save people time and energy, so they are less stressed."



Grampains – Rural Health Alliance Network

Connects specialists with patients in remote areas, using video to display X-rays, tissue samples and MRIs.



Alameda County Medical Center – Major California hospital

Reduced time spent on doctor/patient language interpretation by 50%, allowing for quicker diagnosis and more patients seen.



Performance in Enterprise



Vodafone – One of the world's largest network providers

"Instead of spending the evening waiting at the airport...employees can go home and spend time with their families." Vodafone reduced costs by 30% and recouped its investment in one year.



Blue Fox Enterprises – Software maker with 11 subsidiaries

Instead of sending CD-Roms in the mail, with video products are tested in real time, so international teams can discuss materials, patterns and sizes.



Contech Stormwater – Comprehensive treatment technologies

Merging offices on opposite coasts, video resulted in an annual cost savings of \$60,000 in travel and halved the time it estimated to unify the organization.



Performance in Public Sector



EPA Emergency Operations – Hub for disaster response

After Hurricane Katrina "affected regions were able to stay in touch via e-mail, voice and video, sharing data visually and in real time, as well as coordinate with other agencies."



German Airforce – Training for pilots and ground operations
Rather than waiting three months to review training exercises,
pilots now receive feedback, data, and images of their
performance in real-time.



Norwegian Armed Forces – *Peacekeeping around the world*

In addition to saving 100 million NOK in annual travel, "video meetings are shorter and more constructive, and people come better prepared."



Thank you

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See: productivity

See: passion